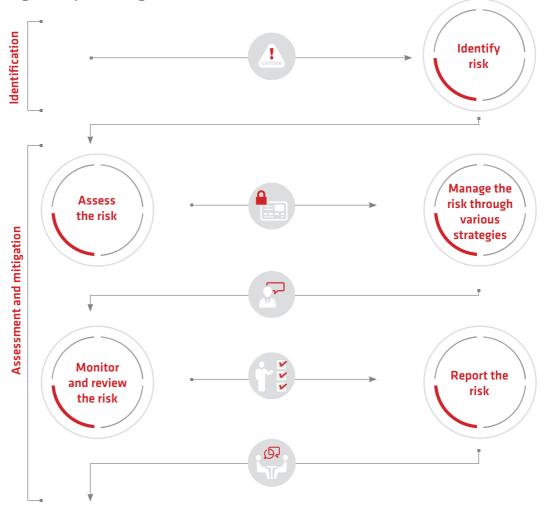
RISK REVIEW

Given the innovative and fast growth nature of the group, a robust and effective risk management system is crucial to the assessment, monitoring and mitigation of risk identified within the company. The group has the following functions in place to assist with risk management to ensure the group achieves its strategic and operational goals.



INTERNAL CONTROL SYSTEMS

The board of directors is ultimately responsible for the governance of risk in the group to provide reasonable assurance that the group's business objectives and strategy will be achieved in accordance with its risk appetite. The board has oversight of the group's risk framework, policies and procedures and ensures the continued maintenance of the group's system of internal controls. The group's adherence to controls is governed by approved policies and procedures. These are also reviewed on a regular basis by management, internal and external audit.

INTERNAL AUDIT

The internal audit department carries out independent reviews of the internal controls and provides ARC with

assurance on the effectiveness of the internal control system.

EXTERNAL ASSURANCE

Various external parties are used to assess the adequacy and effectiveness of controls in certain instances to provide risk assurance and to ensure compliance like environmental, IT and safety audits.

COMPLIANCE

Compliance to relevant laws and regulations are managed by senior management with the assistance of the group audit, risk and compliance officer and group legal advisor. Any compliance issues or risks identified are monitored and reported to ARC. The management of the group believes that it should effectively manage all risks to ensure sustainable and profitable growth. The group has adopted the following approach to managing risk:

RISK IDENTIFICATION

The continuous risk assessment process undertaken by the group during the 2016 financial year identified the following significant risks:

	PRINCIPAL RISKS	ASSESSMENT AND MITIGATION STRATEGIES
CAUTION	CREDIT RISK	 Stringent credit assessment policies and procedures, overseen by the bank and group credit committees.
	MARKET RISK	 Adherence to risk tolerance levels and continuous monitoring by treasury.
	LIQUIDITY RISK	 Liquidity risk is mitigated through policies and procedures which provide for proactive management of the group's cash flow and monthly, quarterly, annual and five-year forecasts are performed.
	OPERATIONAL RISK	 Operational risk is mitigated through a network of adequate and effective internal controls.
	REPUTATIONAL RISK	 Delivery of quality service to customers, prompt responses to complaints and claims and adherence to strong governance principles.

WHISTLE-BLOWING

Trustco has an established anonymous reporting facility for whistleblowing. This facility enables employees and other stakeholders to report fraudulent, corrupt or unethical behaviour related to any of the group's activities, without fear of victimisation and retribution. There were no significant frauds or thefts during the period under review.

PRICE-SENSITIVE INFORMATION

No director, officer or employee may deal either directly or indirectly in the company's shares on the basis of unpublished price-sensitive information regarding the company's business or affairs. In addition, no director, officer or employee in possession of price-sensitive information may trade in the company's shares during closed periods. Closed periods are from the end of the interim and annual reporting periods to the announcement of financial results for the respective periods or while the company is under a cautionary announcement.